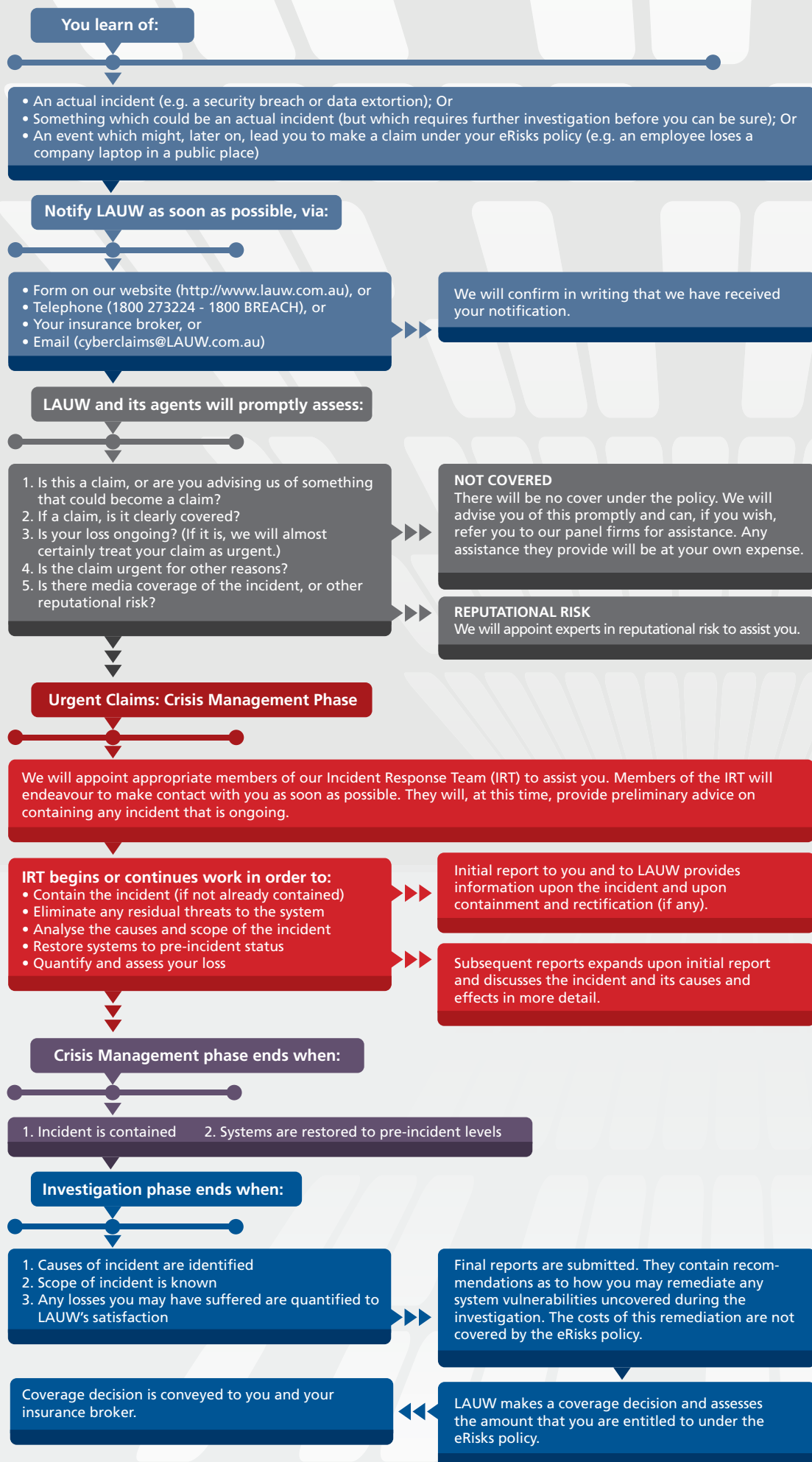


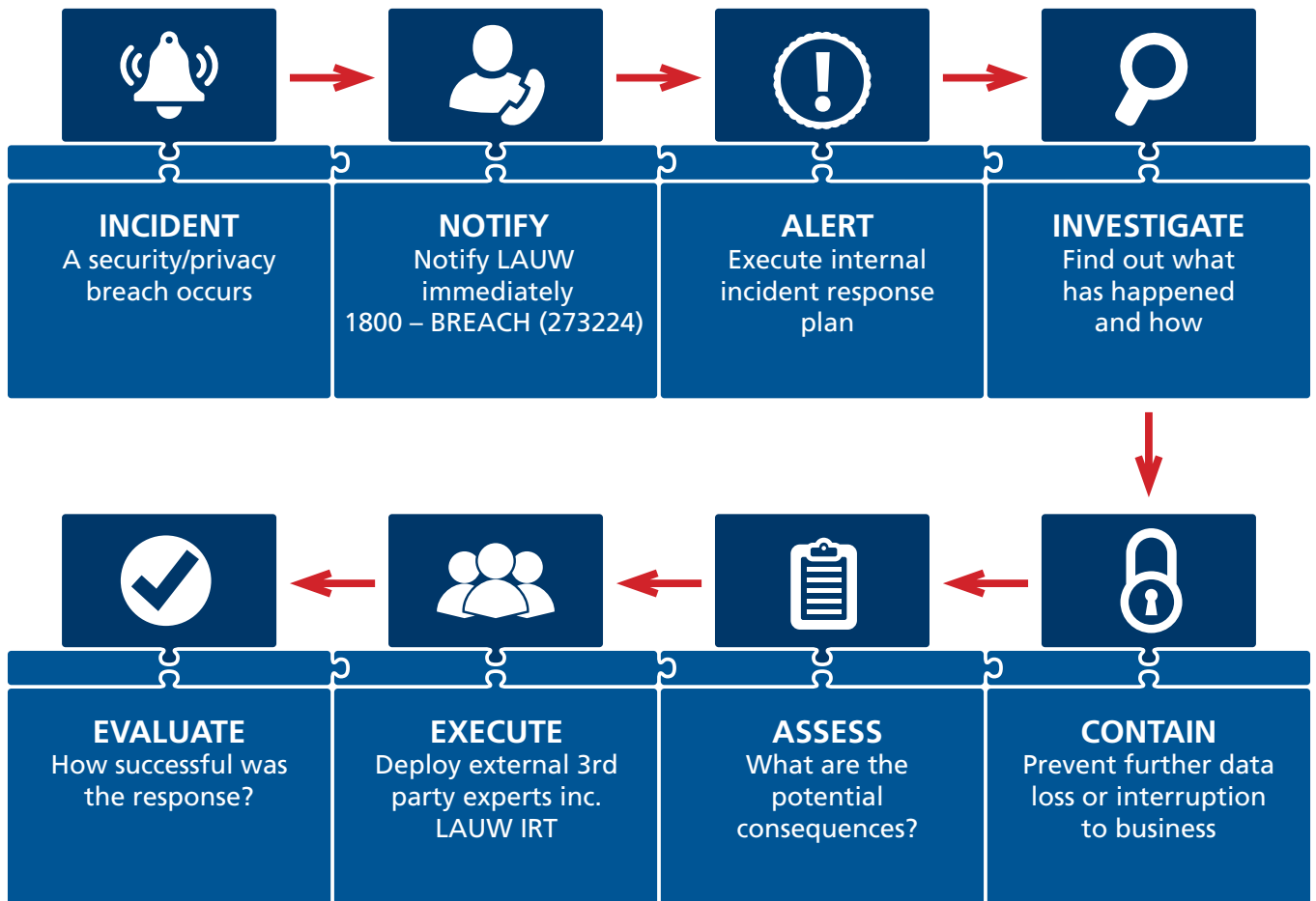
LAUW eRisks: How we assess and manage urgent claims



This flowchart represents the procedure which LAUW and its service providers and agents will endeavour to follow in the event of an urgent claim.

eRisks Incident Response Roadmap

Security/Privacy Breach – Summary Steps



LAUW Incident Response Team (IRT):

LAW FIRMS	IT FORENSICS	BUSINESS INCOME ADJUSTING	PUBLIC RELATIONS	IT SECURITY & DATA EXTORTION